



ABOUT DIOCESAN HEALTH FACILITIES

The **Diocesan Health Facilities** group, sponsored by the Roman Catholic Diocese of Fall River, is best known for its five skilled nursing facilities located in Bristol County, Southeastern Massachusetts, which serve a total of 848 men and women of all ages. Additionally, we offer two innovative community-based programs that support independent living – **Bethany House**, providing adult day health care in Taunton, and **EldersFirst**, a geriatric health care consulting service designed to assist elders living at home.

Throughout our system we are committed to care that embraces the whole person, including spiritual needs. **Reverend Monsignor Edmund J. Fitzgerald** serves as executive director.

Our skilled nursing facilities are accredited by the Joint Commission for the Accreditation of Healthcare Organizations, which is the nation’s oldest and largest accrediting body. We accept a variety of insurances and private payment plans and are fully certified by Medicaid and Medicare.



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ELDERSFIRST®

A family’s first choice in elder care.

As transitions come with age, navigating the complex world of geriatric care can be confusing. For those seeking health care and related services – either for themselves, a family member, or friend – **EldersFirst** can help.

A member of the **Diocesan Health Facilities** group, **EldersFirst** is a community-based consulting service serving Fall River and most of Bristol County. Our unique program is designed to help seniors living at home maintain their independence while giving their loved ones peace of mind.

Our coordinated approach begins by assessing the client’s health status, medications, and living environment. The process continues with consumer education, as we present the options available and help evaluate them. As a result, our clients are empowered to make thoughtful and informed decisions. We then arrange for the appropriate mix of services, including in-home care if needed, to provide the best and most cost effective solutions.

State-of-the-art care with heart and soul



PROVIDING SOLUTIONS

We all want to age with dignity and grace. If possible, we want to help those we care about, whether family, friend, or neighbor, do the same. But the transitions that come with age can pose a challenge, especially when health problems diminish independence and contribute to isolation.

EldersFirst offers help and guidance to older individuals and those who care about them, providing solutions to the problems that they face. Our clients typically have a range of needs that may include any of the following:

Medical Conditions That Require Attention

Home Health Care

We assess the individual's health status and arrange for necessary care services in the home.

Medical Management

We review medical and related issues, such as blood pressure checks, wound management, and nutrition assessment and offer referrals to appropriate specialists. We also help sort through multiple medications with the goal of lessening side effects.

Crisis Intervention

When a medical crisis occurs, we can help you reach the best decision on behalf of your loved one.

Liaison With Physician

We serve as a useful go-between, consulting with the physician about medical decisions and care.

Education and Support

Counseling Support and Services

We can arrange appropriate mental health counseling in any setting.

Family Liaison

We serve as a liaison to family members who live outside the area and alert them when problems arise.

Patient and Family Education

We provide current, thorough information on services, care options and associated costs.

Patient Advocacy

Assisted Living/Nursing Home Placement

We help with this selection and can arrange the move to or from home or a facility.

Coordination of Care

We screen, arrange, and monitor in-home help, as well as other services.

Assessment

We identify problems, define the need for services, and develop a care plan.

Eligibility for Assistance

We can help determine if an individual qualifies for financial assistance.



QUALITY OF CARE

Our comprehensive services are shaped by the philosophy that the best care for our elders is coordinated, compassionate, and helps them maintain as much independence as possible. By bringing knowledge, sensitivity, and a commitment to quality to every situation, **EldersFirst** makes a difference in the lives of the elderly, as well as those who care about them. You will feel at home with the way we provide elder care.

ELDERSFIRST

- Home Health Care Coordination
- Medical Management
- Medication Management
- Liaise with Physicians + Family
- Patient Advocacy
- Member of the National Association of Geriatric Care Managers

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